



MONEY BACK GUARANTEE

Congratulations on your subscription to **BIG Online & FoundationSearch!**

You have licensed the finest funding sources package available.

Thousands of our clients have used **BIG Online & FoundationSearch** to locate, approach, and receive funding from over 70,000 North American foundations, corporations and government organizations contained in our database.

We are confident that this **Product Package** will assist you in locating funding and we make you the following no risk money back guarantee:

“We will refund your FULL license fee if you are unsuccessful in obtaining any funding approval from any of the sources listed in BIG Online & FoundationSearch after six months from the date of your invoice.”

Simply contact us by letter, before the end of the 7th month from your invoice date confirming the above and include a minimum of three funding refusal letters. We will then issue you a refund cheque.

Your **BIG Online & FoundationSearch** subscription includes a complementary initial consultation with our Grant Development Services designed to support your fundraising strategy. The **BIG Online & FoundationSearch** Money Back Guarantee **must** be endorsed within six weeks of subscription activation by our Grant Development Officer.

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Authorized Signature

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Date purchased

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Name of Organization

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BIG Online Grant Development Officer

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Date endorsed

Guarantee must be signed above and returned with a subscription form

GUARANTEE CONDITIONS

1. Clients must arrange Grant Development Services consultation within 6 weeks of activation.
2. An endorsed guarantee form **must** accompany a refund claim.
3. Guarantee applies to licenses of one year or more only.
4. Consultants, government and for-profit organizations not eligible.
5. Subscription payment must be received in **full** by Metasoft no later than 30 days from date of invoice to be eligible for guarantee.
6. Client agrees that a Metasoft auditor may independently verify guarantee claim.